



RETURNS NOTE

All items must be returned within 14 days of dispatch in their original packaging with a completed RETURNS NOTE. If the TAMPER TAG has been removed THIS WILL VOID THE RETURNS PROCEDURE. NO GARMENT WILL BE ACCEPTED IF THIS TAG HAS BEEN TAMPERED WITH OR REMOVED.

For further information on our return policy please visit www.foreverunique.com and browse our HELP pages. This returns policy does not affect your statutory rights.

RETURNING ITEMS - WHAT TO DO

- 1:** Fill in box A if you would like a refund/exchange or Box B if you have received an incorrect item
- 2:** Please make it **clear** if you would like a refund or exchange if filling in box A
- 3:** Enclose this returns note and post back to: **Forever Unique, Chatsworth House, 19 Lever St, Manchester, United Kingdom, M1 1BY**

A: I would like a REFUND or EXCHANGE:

We are only able to exchange items where a different size/colour of the same item is requested. Place a new order if alternative items are required and return the original item to us for a refund.

CUSTOMER ACCOUNT NAME	ORDER NO:	QTY	PRODUCT NAME	PRODUCT COLOUR	EXCHANGE (PLEASE TICK)	REASON CODE	FAULT (IF APPLICABLE)	REPLACEMENT SIZE	REPLACEMENT COLOUR	REFUND (PLEASE TICK)	REASON CODE	FAULT (IF APPLICABLE)

REASON CODES:

1 = TOO BIG 2 = TOO SMALL 3 = TOO SHORT 4 = TOO LONG 5 = POOR QUALITY 6 = STYLE DOESN'T SUIT 7 = ARRIVED TOO LATE 8 = NOT AS EXPECTED 9 = UNWANTED GIFT 10 = ITEM FAULTY

B: I have received an INCORRECT item:

ORDER NO:	PRODUCT ORDERED	PRODUCT RECEIVED	REFUND (PLEASE TICK)	REPLACEMENT (PLEASE TICK)

SPECIAL NOTES: